

SOLAIRA BASIC PACKAGE		
Price overview (duration 6 months)		
	Services	Costs
	Commissioning Package	
START	Training workshop (online / 90 min / 5 people each)	Included
	Software fee SOLAIRA (6 months)	(excl. 20% VAT)
SOFTWARE	Unrestricted access to the platform	350 € (per user* / month)
	Minimum package 5 users	1.750 € (5 users* / month)
	Each additional package (5 users / per package)	1.750 € (5 users* / month)
	Helpdesk and support (minimum package of 5 users required)²	(excl. 20% VAT)
SUPPORT	Technical support / maintenance	4 h included (per month)
	Health expert support ³	4 h included (per month)
	Technical & health expert support >8h/month	140 € / h
	Additional services (on request)⁴	(excl. 20% VAT)
CONSULTING	Healthcare consulting services	140 € / h
	Data science consulting services	140 € / h
	Technical consulting services	140 € / h

Key points SOLAIRA basis package

- Minimum term: 6 months
- Scope of services: please see list of features (page 3)
- Minimum number of users: 5 user accounts
- A limited support package included
- Billing takes place at the beginning of the service provision
- Period of notice: 3 months (minimum term 6 months)

² Helpdesk / support is available from Monday to Thursday from 8:00 a.m. to 5:00 p.m. and on Friday from 8:00 a.m. to 2:00 p.m. The working hours apply to working days from Monday to Friday, excluding public holidays in Austria

³ These services relate exclusively to questions and advice relating to the interpretation of the results of the platform and possible implications for the user

⁴ In addition to the platform-related service package, independent services can also be ordered separately.

SOLAIRA EXTENDED PACKAGE		
Price overview (duration 12 months)		
	Services	Costs
	Commissioning Package	
START	Training workshop (online / 90 min / 5 people each)	Included
	Software fee SOLAIRA (12 months)	(excl. 20% VAT)
SOFTWARE	Unrestricted access to the platform	350 € (per user*/ month)
	Minimum package 5 users	1.750 € (5 users*/ month)
	Each additional package (5 users / per package)	1.750 € (5 users*/ month)
	1 month discount (min. 5 users)	Min. 1750 €
	Helpdesk and support (minimum package of 5 users)⁵	(excl. 20% VAT)
SUPPORT	Technical support / maintenance	6 h included (per month)
	Health expert support ⁶	6 h included (per month)
	Technical & health expert support >8h/month	130 € / h
	Additional services (on request)⁷	(excl. 20% VAT)
CONSULTING	Healthcare consulting services	125 € / h
	Data science consulting services	125 € / h
	Technical consulting services	125 € / h

Keypoints SOLAIRA Extended Package:

- Duration: 12 Monate
- Scope of services: please see list of features (page 3)
- Minimum number of users: 5 user accounts
- A limited support package included
- Price discount compared to the 6 month variant
- Billing takes place at the beginning of the service provision for 6 months in advance (2x per year)
- Minimum term: 6 months
- Period of notice: 3 months (minimum term 6 months)

⁵ Helpdesk / support is available from Monday to Thursday from 8:00 a.m. to 5:00 p.m. and on Friday from 8:00 a.m. to 2:00 p.m. The working hours apply to working days from Monday to Friday, excluding public holidays in Austria

⁶ These services relate exclusively to questions and advice relating to the interpretation of the results of the platform and possible implications for the user

⁷ In addition to the platform-related service package, independent services can also be ordered separately. In addition to the platform-related service package, independent services can also be ordered separately.